



Human Factors – Live Webinar

3 external CPD points

Introduction

Health workers come to work to improve the life experience of patients rather than to cause harm. Sometimes error is inevitable, but improvements in the awareness of human factors, and non-technical skills, can mitigate the worst effects of this, and thereby minimize the harm. This interactive webinar has been designed to introduce delegates to some of the central concepts of non-technical skills, through practical activities designed to highlight the issues in non-threatening, non-clinical settings. Through these, delegates will experience the challenges of effective group performance and explore these through structured debrief.

Course Structure

- **2.5 hour webinar**

Webinar Objectives

- Explore some problematic features of performance in clinical settings
- Developed an understanding of some key non-technical skills
- Recognised individual and group contributions to performance

To book or enquire about this programme please contact us:

t: 01189 036363 - **e:** info@miadhealthcare.com - **w:** www.miadhealthcare.com