



Managing Challenging Circumstances

3 external CPD points

Introduction

We are living in turbulent times and in what can only be described as a VUCA (Volatile; Uncertain; Complex; Ambiguous). This webinar focuses on our behaviours during these challenging times, applying assertiveness skills to stay in control and gaining an understanding of situational leadership and when to apply authority. The course also includes elements of managing change and models associated with this to help individuals through a period of instability.

Course Structure

- **2.5 hour webinar**

Objectives

- How to be assertive in challenging times
- Staying in control – the circle of concern
- Applying situational leadership and leading with authority during turbulent times
- Understanding change
- A 10-15 minute Q&A session (unrecorded) to deal with personal issues and challenges

To book or enquire about this programme please contact us:

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