



# Bullying and Harassment – Live Webinar

**3** external CPD points

## Introduction

This live webinar is for both supervisors and doctors who wish to understand more about the impact of Bullying and Harassment in the workplace, particularly when dealing with team management, team interaction and diversity issues.

## Course Structure

- **2.5 hour webinar**

## Webinar Objectives

- Understand the definitions of Bullying and Harassment
- Review your local policy and understand how it relates to the workplace and you as an individual
- Explore scenarios and outcomes
- Understand the principles of the Thomas Kilmann model for managing conflict
- Develop your skills as an assertive communicator
- Learn to use formal feedback structures to improve communication confidence
- A 15-minute Q&A session (unrecorded) to deal with personal issues and challenges

To book or enquire about this programme please contact us:

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