



Civility Saves Lives: Impact of respect where it's due – Live Webinar

3 external CPD points

Introduction

Stress can negatively impact our behaviour and how we respond to those around us. In these extraordinary times, causes of work-related stress can be heightened with the pressures of Covid-19 and with that in mind, this session will look at creating compassion and kindness within your teams.

Although regarded a 'soft skill' by some, respect and courtesy can mean the difference between life and death, says the Civility Saves Lives campaign. This webinar will provide a greater understanding of the generation gap and how the values and behaviours of clinicians may be different. How do we manage millennials, ensuring that we are promoting civility?

Course Structure

- **2.5 hour webinar**

Webinar Objectives

- To understand why clinicians may sometimes behave unreasonably
- To review civility and professionalism
- To understand the values and behaviours of millennials and how these may differ from our own
- To discuss scenarios on how we would manage millennials, promote civility at all times and promote a patient centred environment

To book or enquire about this programme please contact us:

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